



PRIVACY POLICY

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you participate in any of our subscribing festivals, we collect the personal information you give us such as your name, address and email address.

With your permission, a subscribing festival may prompt an email to be sent to you through an email account on the musicfestivalsuite.com domain created exclusively for use by the subscribing festival.

SECTION 2 - CONSENT

When you provide us with personal information to create a profile with MusicFestivalSuite.com, we imply that you consent to our collecting it and using it for that specific reason only.

If after you create a profile, you may withdraw your consent for us to contact you by logging into your profile and choosing the “Deactivate” option in your profile. Alternatively, you can request we remove you from any electronic communications by emailing your local festival organization that subscribes to MusicFestivalSuite.com asking to Deactivate your profile.

SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

Your data is stored on Alberta-based servers, and at no time is your information disclosed to any other party than the subscribing festival with which you identify. This data is stored on a secure server behind multiple redundant firewalls using a proprietary encoding system.

At no time does MusicFestivalSuite.com collect your credit card data, personal financial details, or login credentials to third-party payment solutions. MusicFestivalSuite.com collects only the data required to mark a registration as paid and when that payment was received. MusicFestivalSuite.com relies on the third-party PayPal to process those transactions, and will never collect your personal financial data nor your login credentials to such a third-party.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

For more insight, you may also want to read Shopify's Terms of Service [here](#) or Privacy Statement [here](#).

At no time is your data distributed to any third-party source by MusicFestivalSuite.com, and we also make every effort to prevent any of your data from being transmitted outside of Canada, therefore preventing your data from being subject to the Patriot Act of the United States of America or any other legislation from any other country that would enable legal interception of your personal data.

We are not responsible for the security and privacy of your information posted on any site that may be linked to from within our MusicFestivalSuite.com services, including our subscribing festivals' websites.

SECTION 4 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

Although no method of transmission over the Internet or electronic storage is 100% secure, we follow and exceed requirements as outlined by various federal and provincial legislations, including the Privacy of Information and Protection of Electronic Documents Act, Canada's Anti-Spam Legislation, the Personal Information Protection Acts of Alberta and British Columbia, and Quebec's Privacy Act.

SECTION 5 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in Canada, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site. You provide this consent by linking your minor dependent's profile to your own.

SECTION 6 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you by way of updating the "last posted" that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it. Wherever a link is available to this policy, the "last posted" date will change.

QUESTIONS AND CONTACT INFORMATION

If you would like to access, correct, amend or delete any personal information we have about you, we direct you to do so from within the profile you created with the festival with which you identify. If you wish to register a complaint or simply want more information contact your local festival with which you identify, who will address your concerns directly and involve MusicFestivalSuite.com only when necessary.